

Bogey Free Golf Travel, LLC Terms & Conditions

Effective Date: June 2026

By booking travel with Bogey Free Golf Travel LLC (“BFGT,” “we,” “us,” or “our”), you (“Client,” “you,” or “Traveler”) acknowledge and agree to the following Terms & Conditions.

1. Role of Bogey Free Golf Travel LLC

BFGT acts solely as an independent golf travel planner and booking agent for third-party suppliers, including but not limited to golf resorts, hotels, golf courses, transportation providers, tour operators, and other service providers (“Suppliers”). BFGT does not own, operate, or control these services and is not responsible for the acts, omissions, delays, cancellations, or performance failures of any Supplier.

All services are subject to the individual terms and conditions of the applicable Suppliers.

2. Payments & Invoicing

BFGT accepts credit card payments only, processed securely through Square, a PCI-compliant payment system. Electronic Square invoices are issued for all deposits and balance payments.

Deposit amounts, payment schedules, and final balance due dates vary by trip and Supplier and will be clearly outlined in your trip quote and payment invoice. Full payment must be received prior to travel unless otherwise stated in writing.

3. BFGT Cancellation Administration Fee

BFGT provides professional concierge-level trip planning services, including destination consultation, supplier coordination, reservation management, payment processing, and administrative support.

Bogey Free Golf Travel does not charge a separate booking fee or planning fee for arranging your trip. Our planning and concierge services are included in your quoted trip price.

If a traveler cancels after an initial deposit has been paid, a 10% BFGT Cancellation Administration Fee will be applied and deducted from any eligible refund. This fee covers planning time, supplier coordination, contracting, payment processing, and administrative costs incurred in arranging the trip.

4. Cancellation Policy

All cancellations must be submitted to BFGT in writing. Cancellation and refund eligibility are determined by Supplier policies, destination requirements, timing of cancellation, foreign currency considerations, and other trip-specific factors.

If a traveler cancels after an initial deposit has been paid, a 10% BFGT Cancellation Administration Fee will be applied and deducted from any eligible refund. Your specific cancellation and refund terms will be clearly outlined in your trip quote, invoice, booking confirmation, and applicable Supplier policies.

Unless otherwise stated on your invoice, the following guidelines apply:

A. Cancellations More Than 30 Days Prior to Arrival

If an initial deposit has been paid, eligible refundable payments will be refunded less the 10% BFGT Cancellation Administration Fee and any Supplier-imposed penalties. Funds may alternatively be retained and applied toward a future booking, subject to Supplier terms and availability.

B. Cancellations Within 30 Days of Arrival

30–21 days prior to arrival: 75% refund of eligible refundable payments

21–14 days prior to arrival: 50% refund

14–7 days prior to arrival: 25% refund

7–0 days prior to arrival: No refund

5. Non-Refundable Bookings

Certain Suppliers designate reservations as non-refundable at the time of booking. Non-refundable components are subject to a 100% cancellation penalty. These components will be clearly disclosed in your trip quote and invoice. BFGT cannot override Supplier non-refundable terms under any circumstances.

6. Eligible Refundable Payments

“Eligible refundable payments” refer only to amounts BFGT is able to recover from third-party Suppliers. BFGT cannot refund funds not returned by Suppliers. Supplier penalties, administrative charges, and non-refundable components are deducted prior to any refund.

7. Refund Processing

Refunds, where applicable, are issued only after BFGT receives refunded funds from Suppliers and are returned only to the original form of payment via Square. Refund processing timelines vary by Supplier and destination and may take several weeks. BFGT is not responsible for delays caused by Supplier refund timelines.

8. Changes & Modifications

Changes to confirmed bookings (including dates, travelers, tee times, lodging, or transportation) are subject to Supplier availability and policies and may result in additional costs, penalties, or rate differences. All approved changes and revised pricing will be reflected in an updated trip quote and invoice. All change-related costs are the responsibility of the Client.

9. Lodging

BFGT acts solely as an intermediary between Clients and accommodation providers and does not own, operate, or control lodging properties. BFGT is not liable for acts, omissions, service failures, or conditions attributable to accommodation providers. Hotel and resort check-in and check-out times are set by the lodging provider.

10. Golf

BFGT facilitates golf arrangements but does not own, operate, or control golf courses. Tee times and green fees are valid only for the confirmed date and time and are non-transferable. Refunds are not available unless a course is closed at its sole discretion.

Some golf courses require proof of handicap or playing ability. Clients are responsible for meeting course requirements and adhering to proper golf etiquette. Golf courses reserve the right to deny play. Weather-related refund or voucher decisions are made solely by the golf course.

11. Golf Carts & Caddies

Cart and caddie arrangements are detailed on your booking confirmation. Golf courses reserve the right to restrict cart usage due to weather or course conditions. BFGT is not responsible for such restrictions or for any resulting refunds or adjustments.

12. Travel Documents

Final itineraries and pre-arrival materials are typically issued two weeks prior to departure, provided full payment has been received. Clients are responsible for ensuring passport validity, visa compliance, and possession of all required travel documentation.

13. Planning Your Trip

Clients are responsible for timely arrival at accommodations, golf courses, and scheduled services. BFGT is not responsible for costs incurred due to late arrival or missed services.

14. Travel Insurance Recommendation

BFGT strongly recommends the purchase of comprehensive third-party travel insurance to protect against trip cancellation, interruption, medical emergencies, travel delays, weather disruptions, and other unforeseen events. Failure to purchase travel insurance means the Client assumes full financial responsibility for any losses.

15. Complaints

Any issues encountered during travel must be reported immediately to both the Supplier and BFGT. Written complaints must be submitted within 14 days of trip completion. Failure to follow this process may impact eligibility for resolution or compensation.

16. Travel Disruptions & Client Conduct

Clients are responsible for expenses related to travel disruptions and are strongly encouraged to carry travel insurance. BFGT reserves the right to refuse service or terminate a booking due to unreasonable or disruptive conduct. In such cases, full cancellation penalties apply and no refund will be issued.

17. Limitation of Liability

To the fullest extent permitted by law, BFGT's liability for any claim arising out of or related to a booking shall be limited to the total amount paid directly to BFGT for the affected booking. BFGT shall not be liable for indirect, incidental, consequential, special, or punitive damages.

18. Force Majeure

BFGT is not liable for failure or delay in performance due to events beyond its reasonable control, including but not limited to acts of God, weather events, pandemics, government actions, labor disputes, supplier insolvency, or transportation disruptions. Refunds, credits, or rescheduling options in such cases are subject solely to Supplier terms.

19. Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of the State of Colorado, without regard to conflict-of-law principles.

20. Customer Acknowledgment & Acceptance of Terms

Payment of this invoice constitutes acknowledgment and acceptance of the Bogey Free Golf Travel Terms & Conditions. By submitting payment, the customer confirms they have reviewed the trip details, pricing, payment schedule, and applicable supplier policies and agree to be financially responsible for all payments according to those terms.